

The Heat is On... Let Us Help You!

Summer is officially here and that means higher utility bills. There are a few ways for residential customers to budget or even get their bills reduced.



BUDGET BILLING

Boulder City’s Budget Billing program calculates your last 12 months of utility costs, then bills you for the exact same amount on a monthly basis. This helps by building credit when bills are low and paying the same amount when bills are high. The budget billing amount is adjusted yearly to accurately project your monthly payment. To qualify, you must be a residential customer in Boulder City for at least 12 months and your account balance must be zero. You will still receive a monthly bill that shows:

- Meter readings for the month
- Charges for the amount of utility services used
- Exact costs that would normally be due
- The Budget Billing amount currently due

Budget Billing amount may be adjusted according to consumption pattern at the City’s discretion. Every October budget billing accounts will be settled. You will receive a bill for October plus or minus any balances from your budget balance.

ENERGY ASSISTANCE PROGRAM

Many residents may be eligible for the Energy Assistance Program (EAP) and the Water and Sewer Assistance Program. Those eligible could get a fixed annual credit of \$240 or more. Monthly income qualifications are below.

YOUR HOUSEHOLD’S GROSS MONTHLY INCOME MAY NOT EXCEED:					
Persons in Home	Annual Income	Monthly Income	Persons in Home	Annual Income	Monthly Income
1	\$20,385	\$1,698.75	5	\$48,705	\$4,058.75
2	\$27,465	\$2,288.75	6	\$55,785	\$4,648.75
3	\$34,545	\$2,878.75	7	\$62,865	\$5,238.75
4	\$41,625	\$3,468.75	8	\$69,945	\$5,828.75

(For families/households with more than 8 persons, add \$7,080 to the annual income for each additional person)

Households with a chronic or long-term illness, who pay out of pocket medical expenses and whose gross income exceeds the income guidelines, may have their countable income reduced by verified qualifying expenses. Those approved by the state’s EAP will automatically be enrolled into the Boulder City EAP as well. Applications are available online at www.bcnv.org/utilities and at City Hall in the Utility Billing office. If you need assistance, please contact the Utility Billing Office at 702.293.9244, option 2. Boulder City EAP participants must provide proof of acceptance into the state program annually.



Need Help? Local Services and Organizations

Senior Center of Boulder City: Activities, delicious meals and other resources: there is something special going on every weekday. 702-293-3320 or seniorcenterbouldercity.org

Lend-A-Hand: Transportation to appointments, light housekeeping, and borrow accessibility equipment. 702-294-2363 or lendahandbouldercity.org

You Are Not Alone (YANA): Volunteers visit independent-living seniors regularly to check on their well-being. 702-589-9603 or email prichardson@bcnv.org

Emergency Aid: Provides food and financial help to BC residents with emergency needs; also helps stranded travelers. 702-293-0332 or www.emergencyaidbc.org

Silver Riders: Southern Nevada Transit Coalition buses provide local, demand response transportation service daily. 702-894-4190 or sntc.net



Statewide Health & Human Service Organizations

Health, Human and Social Services Hotline: Call 211 or nevada211.org

Clark County "Royal Pages" Senior Resource Guide: bcnv.org/royalpages

Crisis Support Services of Nevada: 1-800-273-8255 or text CARE to 839863

Safe Nest (victims of domestic violence): 702.646.4981 or safenest.org

Three Square Food Bank: 702.765.4030 or threesquare.org

Housing Assistance

Rental Guidance: 702.671.3976 or civillawselfhelpcenter.org

Nevada Homeowner Assistance Fund: nahac.org

Veterans Administration: 702-791-9077 or va.gov/homeless

Adults only: Southern Nevada CHIPS: 702-369-2500

Clark County Social Services: 702-455-4270

Families: Family Promise: 702-638-8806

HopeLink: 702-566-0576

HELP of Southern Nevada: 702-369-4357

Cell Phone & Internet Financial Aid

Universal Service Programs: usac.org

Cox Affordable Connectivity Program: www.cox.com/acp