



Utility Rate Increases Take Effect with October Billing

Boulder City is proud to provide electric, water and wastewater service – all made possible in part by our most famous attractions, Hoover Dam and Lake Mead. Our electric, water and wastewater systems ensure our community continues to thrive. Providing the high level of service our customers have come to expect and ensuring resilient, reliable services, requires that we frequently evaluate our assets and review our costs to make sure we’re investing in our critical infrastructure wisely and recouping costs equitably. Our latest assessment revealed the need for funding for these utilities. This will result in about a \$3-9 per month increase for our residential customers starting next month.

Key Drivers for Rate Increases and Rate Structure Changes

Inflation accounts for most of our rising costs and this is particularly apparent for our power supply. While the total energy costs more than doubled, this increase was kept lower by the City’s power purchase agreements (PPAs) for hydropower and solar power. Energy on the open market increased by six times for Boulder City from 2018 to 2023. For added transparency on the bill, we’ve separated the costs of purchased power (now called the “energy charge”) and the distribution of electricity (now called the “delivery charge”). In addition, we’ve modified the tiered structure for water and electricity to incentivize conservation on the high end and maintain affordability for lower usage customer.

Bill Impacts

Residential Customers



Small
\$3 increase
500 kWh
3,000 gallons



Medium
\$4 increase
1,100 kWh
14,000 gallons



Large
\$9 increase
2,500h kWh
26,000 gallons

Even with these increases, water will be about a penny per gallon.



Commercial Customers



Small
\$8 increase
1,500 kWh
5,000 gallons

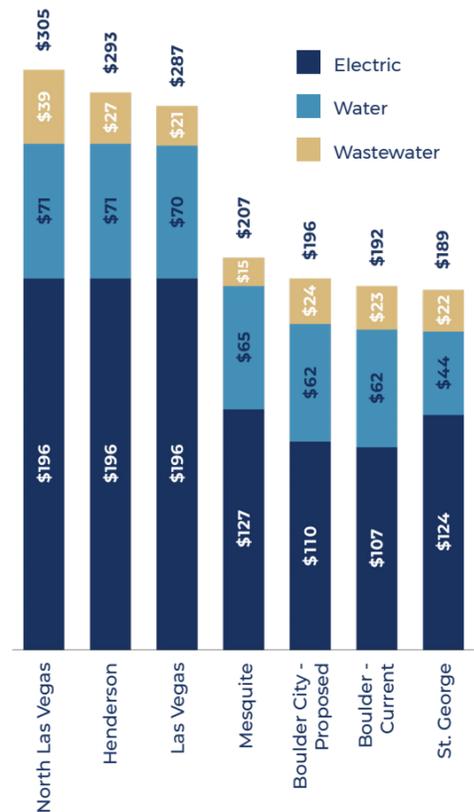


Medium
\$14 increase
3,000 kWh
11,000 gallons



Large
\$138 increase
24,000 kWh
100,000 gallons

How Our Rates Compare to Neighbors



Based on 1,100 KWh and 14,000 gallons of water.

Let Us Help You!

Are you worried about the increase in rates? There are ways for residential customers to budget or even get their bills reduced.

BUDGET BILLING

Boulder City’s Budget Billing program calculates your last 12 months of utility costs, then bills you for the exact same amount on a monthly basis. This helps by building credit when bills are low and paying the same amount when bills are high. The budget billing amount is adjusted yearly to accurately project your monthly payment. To qualify, you must be a residential customer in Boulder City for at least 12 months and your account balance must be zero. You will still receive a monthly bill that shows:



- Meter readings for the month
- Charges for the amount of utility services used
- Exact costs that would normally be due
- The Budget Billing amount currently due

Budget Billing amount may be adjusted according to consumption pattern at the City’s discretion. Every October budget billing accounts will be settled. You will receive a bill for October plus or minus any balances from your budget balance.

ENERGY ASSISTANCE PROGRAM

Many residents may be eligible for the Energy Assistance Program (EAP) and the Water and Sewer Assistance Program. Those eligible could get a fixed annual credit of \$240 or more. Monthly income qualifications:

YOUR HOUSEHOLD’S GROSS MONTHLY INCOME MAY NOT EXCEED:					
Persons in Home	Annual Income	Monthly Income	Persons in Home	Annual Income	Monthly Income
1	\$20,385	\$1,698.75	5	\$48,705	\$4,058.75
2	\$27,465	\$2,288.75	6	\$55,785	\$4,648.75
3	\$34,545	\$2,878.75	7	\$62,865	\$5,238.75
4	\$41,625	\$3,468.75	8	\$69,945	\$5,828.75

(For families/households with more than 8 persons, add \$7,080 to the annual income for each additional person)

Households with a chronic or long-term illness, who pay out of pocket medical expenses and whose gross income exceeds the income guidelines, may have their countable income reduced by verified qualifying expenses. Those approved by the state’s EAP will automatically be enrolled into the Boulder City EAP as well. Applications are available online at www.bcnv.org/utilities and at City Hall in the Utility Billing office. If you need assistance, please contact the Utility Billing Office at 702.293.9244, option 2. Boulder City EAP participants must provide proof of acceptance into the state program annually.