



## Save Money on Energy

Summer is here, and daily temperatures are in triple digits. Air conditioning means higher utility bills during these hot months. There are a few ways for residential customers to budget their utility bills, or even get their bills reduced!



### BUDGET BILLING

Boulder City's Budget Billing program calculates your last 12 months of utility costs, then bills you for the exact same amount on a monthly basis. This helps by building credit when bills are low and paying the same amount when bills are high. The budget billing amount is adjusted yearly to accurately project your monthly payment. To qualify, you must be a residential customer in Boulder City for at least 12 months and your account balance must be zero. You will still receive a monthly bill that shows:

- Meter readings for the month
- Charges for the amount of utility services used
- Exact costs that would normally be due
- The Budget Billing amount currently due

Budget Billing amount may be adjusted according to consumption pattern at the City's discretion. Every October budget billing accounts will be settled. You will receive a bill for October plus or minus any balances from your budget balance.

### ENERGY ASSISTANCE PROGRAM

Many residents may be eligible for the Energy Assistance Program (EAP) and the Water and Sewer Assistance Program. Those eligible could get a fixed annual credit of \$240 or more. Households with a chronic or long-term illness, who pay out of pocket medical expenses and whose gross income exceeds the income guidelines, may have their countable income reduced by verified qualifying expenses. Those approved by the state's EAP will automatically be enrolled into the Boulder City EAP as well. Applications are online at [www.bcnv.org/utilities](http://www.bcnv.org/utilities) and at City Hall in the Utility Billing office. Boulder City EAP participants must provide proof of acceptance into the state program annually.

**If you have questions, contact us at 702.293.9244, option 2.**

## Read our Annual Water Quality Consumer Confidence Report



The City of Boulder City believes it is essential to provide all the facts about Southern Nevada’s drinking water to our customers. The Water Quality Consumer Confidence Report, issued annually, includes test results, a source water analysis, an overview of the treatment process and other valuable information relating to the quality of our municipal water supply. The 2024 Report is published in accordance with the federal Safe Drinking Water Act, which establishes drinking water standards and requires purveyors to provide water quality information to their customers.

The sources of drinking water include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. This water may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. To ensure tap water is safe to drink, the EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Some people may be more vulnerable to contaminants in drinking water than the general population. Persons who are immunocompromised should seek advice from a healthcare provider about drinking water.

In 2023, 14 regulated contaminants were detected in Boulder City’s drinking water. However, these contaminants were all at allowable levels based on the Safe Drinking Water Act standards and no health violations were reported. Additionally, 3 unregulated contaminants were detected. Unregulated contaminant monitoring helps the U.S. Environmental Protection Agency (EPA) determine where certain contaminants occur and whether these contaminants should be regulated in the future.

Some customers choose to purchase water filtration devices to improve the aesthetics of their home drinking water. Most water quality complaints received by the City are due to private equipment and private plumbing. Learn about home water treatment devices, at [www.snwa.com/water-quality/home-treatment-systems/index.html](http://www.snwa.com/water-quality/home-treatment-systems/index.html). *(All home water treatment devices require periodic maintenance.)*

Please visit [www.bcnv.org/280/Water-Quality-Consumer-Confidence-Report](http://www.bcnv.org/280/Water-Quality-Consumer-Confidence-Report) to view the complete 2024 Report and learn more about your drinking water. **If you would like a paper copy mailed to your home, please email [utilities@bcnv.org](mailto:utilities@bcnv.org) with subject line “2024 CCR Request” or call (702) 293-9200.**