

Utility Rates Increases Effective October 1, 2024

Providing the high level of service our customers have come to expect and ensuring resilient, reliable services, requires that we frequently evaluate our assets and review our costs to make sure we're investing in our critical infrastructure wisely and recouping costs equitably. After no increase in FY 2022 and in FY 2023, our assessment revealed the need for increased funding for these utilities annually. For Fiscal Year 2024 (last year) and 2025 (this year), the average residential customer will see an increase of \$3 to \$9 each year. Inflation accounts for most of our rising costs, especially for our power supply. While the total energy costs more than doubled, this increase was kept lower by the City's power purchase agreements (PPAs) for hydropower and solar power. These overall costs are still approximately 35-percent lower than Henderson and Las Vegas utilities rates.

MONTHLY BILL IMPACTS: SINGLE FAMILY RESIDENTIAL CUSTOMER (AVERAGE)



MONTHLY BILL IMPACTS: AVERAGE COMMERCIAL CUSTOMER



Description	FY 2023	FY 2024	FY 2025	FY 2026
Revenue Adj. - Electric	0.0%	6.0%	6.0%	6.0%
Revenue Adj. - Water	0.0%	2.5%	2.5%	2.5%
Revenue Adj. - Wastewater	0.0%	2.5%	2.5%	2.5%

Visit www.bcnv.org/utilities for more information on rates.



Bill Pay Made Easier!

Boulder City is launching a new way to conduct and manage utility business, day or night. Receiving account and payment information on your utility account has never been easier! Boulder City Utility Online Bill Pay access site upgrades allows you to:

- Pay bills from any device 24/7/365 - the site is optimized for mobile phones and tablets
- View real-time account balances and consumption data
- Access payment histories, bill due dates, and deposits on file
- Request service or change account information
- Auto pay using your debit card OR a credit card (*payment withdrawn on the due date*)
- Sign up for email notifications on account balances, late payments, and more

Visit www.bcnv.org/utilities and click on Pay Bill Online.



Winter will soon be arriving in Southern Nevada, which means it's time to change your watering clock and continue doing your part to help the community save water. From Nov. 1 through Feb. 28, mandatory winter watering restrictions are in effect. During the winter watering season, sprinkler irrigation is limited to one assigned day per week; sprinkler watering is prohibited every Sunday. Take advantage of the cooler temperatures and save money by avoiding over irrigation of your trees and plants. Run your drip irrigation system once every seven to 14 days in winter, since trees and plants need much less water than grass to thrive, even during the coldest months of the year. Remember a simple five-word rule of thumb: Drip It, Don't Drown It! Visit www.snwa.org for more tips!

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