

Utility Mailer
August 2025

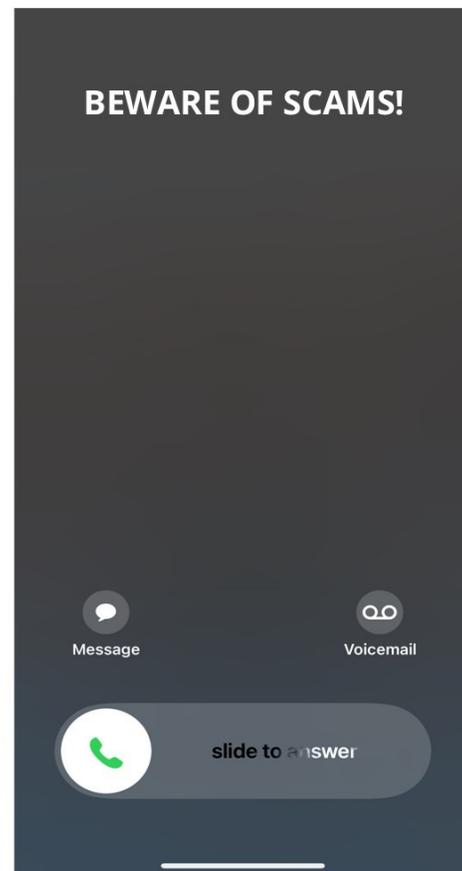
City of Boulder City



Be Aware of Utility Scams!

You get a call from someone claiming to be your power, water or gas provider, threatening to cut off services if you don't pay them immediately. The caller demands that you pay by buying a reloadable card or gift card, wiring the money or even paying them with cryptocurrency. What do you do?

Hang up!! Boulder City Utilities Billing Department will never do this. If you are late on a bill, we will reach out via mail or phone. Our staff will request you make a payment—and they will never demand you wire it, buy a reloadable card or send cryptocurrency. If you receive a call like this, hang up and call Boulder City Utilities Billing Department at 702.293.9244 to check your account status. If you believe you have been scammed, call Boulder City Police at 702.293.9224.



High Bills? Check out the Energy Assistance Program



If you are struggling to pay utility bills, you may be eligible for the Energy Assistance Program (EAP). Those who are approved by the state's EAP will automatically be enrolled into the Boulder City Energy Assistance program and receive a 35% discount on all services (except the universal energy charge). To remain on the Boulder City EAP, participants must provide proof of acceptance into the state program annually. Applications for the State Energy

Assistance Program can be found at www.bcnv.org and at City Hall in the Utility Billing office. If you need assistance or would like to request an application via regular mail, please contact the Boulder City Utility Billing Office at 702.293.9244, option 2.



HOME ENERGY EFFICIENCY CHECKLIST

JANUARY

- Clean Stove Hood and Filter
- Clean Refrigerator Condenser Coils
- Run Oven Cleaning Cycle or Manually Clean Oven
- Check Windows for Drafts

FEBRUARY

- Clean Stove Hood and Filter
- Replace Air Filters
- Run Dishwasher Cleaning Cycle
- Clean Refrigerator and Freezer Door Seals
- Clean Washing Machine Detergent Drawer

MARCH

- Clean Stove Hood and Filter
- Replace Air Filters
- Clean Dryer Lint Trap and Lint Trap Door
- Check toilets for leaks

APRIL

- Clean Stove Hood and Filter
- Replace Air Filters
- Run Dishwasher Cleaning Cycle
- Check Dryer Hose for Blockages

MAY

- Clean Stove Hood and Filter
- Replace Air Filters
- Ensure Proper Air Flow Around AC Unit
- Run Oven Cleaning Cycle or Manually Clean Oven
- Check Windows for Drafts

JUNE

- Clean Stove Hood and Filter
- Replace Air Filters
- Run Dishwasher Cleaning Cycle
- Clean Washing Machine Detergent Drawer

JULY

- Clean Stove Hood and Filter
- Replace Air Filters
- Clean Refrigerator Condenser Coils
- Run Oven Cleaning Cycle or Manually Clean Oven
- Check Windows for Drafts

AUGUST

- Clean Stove Hood and Filter
- Replace Air Filters
- Run Dishwasher Cleaning Cycle
- Clean Refrigerator and Freezer Door Seals
- Clean Washing Machine Detergent Drawer

SEPTEMBER

- Clean Stove Hood and Filter
- Replace Air Filters
- Clean Dryer Lint Trap and Lint Trap Door
- Check Toilets for Leaks

OCTOBER

- Clean Stove Hood and Filter
- Replace Air Filters
- Run Dishwasher Cleaning Cycle
- Schedule a Summer AC Tune Up
- Check Dryer Hose for Blockages

NOVEMBER

- Clean Stove Hood and Filter
- Replace Air Filters
- Ensure Proper Air Flow Around AC Unit
- Run Oven Cleaning Cycle or Manually Clean Oven
- Check Windows for Drafts

DECEMBER

- Clean Stove Hood and Filter
- Replace Air Filters
- Run Dishwasher Cleaning Cycle
- Clean Washing Machine Detergent Drawer

